

Trust and Security in eGovernment : breaking through barriers

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R4eGov

2007-8 : anni horribiles for eGov and public administration?

- national and international headlines
- Centralized data losses in UK
- 25 million citizens potentially compromised
- UK data recovered in USA
- Political impact
- Systemic failures
- The voice of the eGoverned!

Banking Crisis

- Lack of communication between central banks during “credit crunch”
- eBanking shutdown during crisis at Northern Rock (UK)
- Alleged fraud at Societe Generale (F)
- Sustainable Trust in eBanking?

How to Regain Confidence?

- In context of Article 8 of Services Directive
- National plans for ID cards
- eID proposals at EU level
- Learning from smaller states
- Austria, Belgium, Malta...
- Mutual learning alliances
- And from relevant EC R and D projects

Urgency of a New eGov Roadmap

- Results from projects like R4eGov, eGovernet, SecurEgov, and Challenge
- Via Alliances like the eGov Ambassadors Alliance, to transfer results to decision-shapers
- Pathfinder alliance
- Why the eGov days matter